

Garden waste collection to resume

Garden waste collections will restart fortnightly collections across Havering from **Monday 27 April (week 1)**. Therefore if you normally have a collection in week 2 your bin will not be emptied. The service will be subject to staff resources, please check Havering website for updates.

Havering Council will refund those residents who had already renewed their subscription for 2020-21, for the two garden waste collections that were missed at the beginning of April 2020.

Refunds

Refunds will be provided for those residents who have already renewed their subscription. During the suspension of the service, there were two missed garden waste collections and the amount payable to those who have renewed would therefore be £4.40.

Havering will be writing to all subscribers to explain the refund process.

Subscribing and renewing

The subscription rate for renewing and for new subscribers for 2020/21 will be £50.60. If you have a 2019/20 contract your bin will still be collected until renewals can take place again at which point you can renew, change your contract or cancel the subscription.

If you have renewed but not yet got your 2020/21 sticker your bin will still be collected.

Putting extra garden waste out

Extra garden waste will have built up during the suspension period. However, garden waste will only be collected from your green bin. This will help to ensure that the crews can get round to all customers as scheduled.

Any surplus garden waste that you have generated while the service was suspended must be stored and then put back in your container for the next collection.

Garden waste sack collections

The compostable garden waste sacks are being collected as well so please leave them on the boundary of your property by 7am on your allocated collection day and week.

The week starting on 27 April is week one customers. 4 May is week two customers.